



## QUALITY AND ENVIRONMENT POLICY

WILOC TECHNOLOGIES SL is dedicated to the design and development of IoT projects in sectors such as Engineering, Construction, Energy and Logistics.

Our knowledge and commitment are backed by years of experience, during which we have developed very solid capabilities and exceptional knowledge related to the development of these projects.

Formed by a large team of professionals who, in permanent commitment to quality, guarantee excellence in the result as a consequence of the excellence of the process.

This Quality and Environment Policy establishes as main axes the improvement of the satisfaction of our clients in order to achieve a stable and collaborative relationship, all of this minimizing the impact that our activity may have on the environment.

The expectations of the clients require both the fulfillment of their requirements, as well as those established by the organization itself and those related to the service.

In this way, the philosophy and basic objectives that will set the course of our organization will be:

- Ensure our clients the provision of solvent and reliable services, becoming fully involved in the continuous improvement process.
- The concept of customer service and its full satisfaction that inspires this improvement process will also be reflected in our company, so that the internal action of each person must in all cases pursue the satisfaction of the people or functions that follow them in the string, using the results of your work.
- Compliance with legal requirements and implicit requirements that are applicable to us due to our activity, both in the field of performance of our services and in the environmental field of our activities.
- Establish actions and programs aimed at prevention and not just detection.
- Manage the waste caused in a responsible way, promoting recycling
- Establish pollution prevention and social commitment as one of our main objectives. Use material resources rationally.
- Provide all staff with the level of training and learning necessary for the development of their activities related to the quality of the service, and the environmental management of the activity.
- Commitment to protect the environment and our surroundings, through actions and measures aimed at preventing any type of communication that could originate in operations due to our activity.
- Make quality and respect for the environment a basic element of the company culture.

The management will establish, within the General policy of WILOC TECHNOLOGIES SL, the plans and resources necessary to achieve the objectives established in this policy.

WILOC TECHNOLOGIES SL is committed to promoting an understanding and dissemination of our policy within our organization, through training and continuous communication with our workers and collaborators.

This Integrated Policy provides a frame of reference to establish and review the objectives of the Quality and Environment system, being communicated to all the organization, exposed to all interested parties and reviewed annually for its adequacy when deemed necessary.

In Madrid on February 1, 2021



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